

GFXN, Global Funds Exchange Network

Service Bureau (ASP) delivery option

LET YOUR
BRANCHES DO
THE WIRING!

WITH GFXWEB

BankServ's browser-based GFXWeb product provides your branches and corporate customers with an easy-to-use wire transfer initiation, verification and inquiry tool. GFXWeb is a secure solution for remote access, combining multi-factor authentication with customer friendly and efficient workflow.

- Use BankServ's comprehensive GFX solution without significant capital expenditures, enabling your institution to cost effectively offer wire transfers to your customers
- Significantly improve efficiency, reduce risk and enhance customer service
- Enjoy all the benefits of the GFX solution while paying according to your Bank's monthly wire usage
- Eliminate the need for in-house IT support
- Tap into BankServ's superior customer support
- Take advantage of comprehensive disaster recovery



GLOBAL FUNDS EXCHANGE NETWORK, GFXN, is the service bureau (ASP) delivery option of BankServ's state-of-the-art Global Funds Exchange product, GFX. GFXN allows financial institutions to use BankServ's comprehensive wire transfer automation solution while minimizing the cost and resources associated with licensing an in-house software product.

PREMIER OPERATIONS SUPPORT

BankServ provides GFXN customers with real-time assistance and support during Federal Reserve hours. BankServ's Help Desk is just a phone call away. Our Operations staff proactively monitors the status of your system and identifies potential problems to facilitate immediate resolution.

With a per-employee average of over 20 years of wire transfer experience, BankServ's seasoned wire operations staff can address all of your technical and product functionality questions and needs.

SERVING AS YOUR TECHNICAL SUPPORT STAFF, BANKSERV WILL

- Insure GFXN Application availability
- Maintain primary, test, and disaster recovery servers
- Execute all daily system start up, backups and shutdown
- Provide unlimited seat licenses, enabling your FI to deploy GFXN to your branches and remote departments
- Install all updates to 3rd party software including OFAC, Fed ABA Directory, and ORACLE™
- Provide complete Disaster Recovery and associated testing
- Maintain all operating hardware and telecommunications between your site and our data centers
- Provide redundant MQ-based communications to and from the Federal Reserve
- Conduct ongoing capacity planning



OTHER GFX PRODUCTS

GFXWeb

GFX International
Payment Module

GFX PIN Issuance

GFXWeb Security
Features

Global Securities
System (GSS)

Interfaces to: DDA,
Cash Management
and AML Systems

For more information on
any of our products or
services please visit us
on the Web at:

www.bankserv.com

Minimize the burden on your IT staff



With GFXN, procuring and maintaining software and hardware are completely managed by BankServ, from hosting fax and e-mail servers to maintaining the costly connection to the Federal Reserve.

Using BankServ's GFXN service bureau option, financial institutions have access to all the robust functionality and benefits of BankServ's GFX product without burdening their current IT staff or hiring additional IT resources.

GFXN robust disaster recovery solution

- **PRIMARY AND BACKUP DATA CENTERS** – BankServ has a primary data center in Nevada and a backup data center in California. These centers meet the regulatory requirement for geographic dispersion.
- **MIRRORED TRANSACTION DATA** – Transaction data is mirrored in real time across high-speed telecommunication lines to the backup data center. In the unlikely event that a catastrophic failure impacts the primary center, the GFXN system and its transaction data are available for processing in the backup center.
- **REDUNDANT TELECOMMUNICATIONS LINES TO THE FEDERAL RESERVE** – GFXN's network architecture provides both a redundant frame circuit and ISDN telecommunication lines between the Federal Reserve Bank and BankServ's data centers.
- **ISDN BACKUP LINES** – ISDN backup lines between the BankServ primary and backup data centers and the customer site ensure redundancy and network failover alternatives.
- **REDUNDANT ROUTERS** – Redundant hot-swappable routers are housed within the BankServ data centers and deployed to the customer site, ensuring immediate router failover in the event of a primary router failure.

ABOUT BANKSERV

Founded in 1996, BankServ provides outsourced Fedwire and FX transaction processing to financial institutions of all sizes nationwide, and SWIFT software for international financial message transmission to financial institutions around the world. GFX is used today by over 115 U.S. Holding Companies and other financial institutions, representing more than 150 banks, thrifts, credit unions, trust companies, title companies and investment firms. BankServ was founded by bankers for bankers and continues to maintain its goal of superior service for the mission critical wire processing needs of our clients.



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